

TCP Terms and Conditions

The customer's attention is drawn in particular to the provisions of clause 12.

1. Interpretation

1.1 Definitions. In these Conditions, the following definitions apply:

Business Day: a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business.

Conditions: the terms and conditions set out in this document as amended from time to time in accordance with clause 14.6.

Contract: the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.

Customer: the person or firm who purchases the Goods from the Supplier.

Damaged Goods: means Goods which are damaged to the extent that they cannot reasonably be re-sold by the Customer.

Faulty Goods: means Goods which fail to:

- (a) conform in all material aspects with their description;
- (b) be free from material defects in design, material and workmanship; and
- (c) be of satisfactory quality (within the meaning of the Sales of Goods Act 1979)

Force Majeure Event: has the meaning given in clause 13.

Goods: the goods (or any part of them) set out in the Order.

Incorrect Goods: Goods that do not materially correspond with the Customer's Order.

Order: the Customer's order for the Goods, as set out in the Customer's purchase order form.

Specification: any specification for the Goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier.

Supplier: Technical Consumer Products Limited (registered in England and Wales with company number 07098127).

1.2 Construction. In these Conditions, the following rules apply:

- (a) A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- (b) A reference to a party includes its personal representatives, successors or permitted assigns.
- (c) A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory



provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.

- (d) Any phrase introduced by the terms **including**, **include**, **in particular** or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.
- (e) A reference to **writing** or **written** includes faxes and e-mails.

2. Basis of contract

- 2.1 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification submitted by the Customer are complete and accurate.
- 2.3 The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point the Contract shall come into existence.
- 2.4 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of the Supplier which is not set out in the Contract.
- 2.5 Any samples, drawings, descriptive matter, or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues, brochures or website are produced for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract or have any contractual force.
- 2.6 A quotation for the Goods given by the Supplier shall not constitute an offer.

3. Goods

- 3.1 The Goods are described in the Suppliers catalogue, emails, flyers, specification sheets and on the Suppliers website.
- 3.2 To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Specification. This clause 3.2 shall survive termination of the Contract.



- 3.3 The Supplier reserves the right to amend the Specification if required by any applicable statutory or regulatory requirements.

4. Delivery

- 4.1 The Supplier shall ensure that:

- (a) each delivery of the Goods is accompanied by a delivery note which shows the dispatch date, all relevant Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), and
- (b) if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.

- 4.2 The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**) at any time after the Supplier notifies the Customer that the Goods are ready.

- 4.3 Delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location.

- 4.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any loss suffered by the Customer due to any delay in delivery of the Goods.

- 4.5 The Supplier shall provide an approximate date of delivery in the written acceptance of the Order sent in accordance with clause 2.3. If the Customer is not satisfied with the approximate date of delivery provided in the written acceptance then the Customer shall be entitled to cancel the order at no charge if written notice of cancellation is received by the Supplier within 2 Business Days. Failure to provide a written notice of cancellation shall be deemed acceptance of the approximate date of delivery. Following deemed acceptance of the Goods in accordance with this clause 4.5, any cancellation of the Order will be at the sole discretion of the Supplier.

- 4.6 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

- 4.7 If the Customer fails to accept delivery of the Goods within three Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract:



- (a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and
 - (b) the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 4.8 If 10 Business Days after the day on which the Supplier notified the Customer that the Goods were ready for delivery the Customer has not accepted delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.
- 4.9 The Customer shall not be entitled to reject the Goods if the Supplier delivers up to and including 5% more or less than the quantity of Goods ordered, but a pro rata adjustment shall be made to the Order invoice on receipt of notice from the Customer that the wrong quantity of Goods was delivered.
- 4.10 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.
- 4.11 Except in accordance with an express term of these terms and conditions no Goods may be rejected by the Customer in any circumstances.

5. Damaged Goods

- 5.1 The Customer shall inspect the Goods on delivery and will notify the Supplier of any Damaged Goods that are apparent on normal visual inspection within forty eight (48) hours of Delivery.
- 5.2 The Customer shall provide the Supplier with evidence of the Damaged Goods, including but not limited to photographic evidence and written confirmation of the Damaged Goods (as requested by the Supplier).
- 5.3 Subject to the Customer's compliance with clause 5.1 and 5.2 the Supplier shall at its option:
 - (A) repair or replace the Damaged Goods; or
 - (B) repay the price of the Damaged Goods in full.
- 5.4 The Customer shall not return the Damaged Goods to the Supplier and shall be fully responsible for disposal of the Damaged Goods.
- 5.5 The Supplier shall not be liable for Damaged Goods in any of the following events:



- (a) the Customer makes any further use of such Goods after giving notice in accordance with clause 5.1; or
 - (b) the damage arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, and unloading of the Goods on delivery (if there are none) good trade practice regarding the same; or
 - (c) the damage arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
 - (d) the damage can be attributed to any action or omission of the Customer.
- 5.6 If the Customer fails to give notice in accordance with clause 5.1, it shall be deemed to have accepted such Goods.
- 6. Incorrect Goods**
- 6.1 The Customer shall inspect Goods on Delivery and will notify the Supplier in writing of any Incorrect Goods within forty eight (48) hours of Delivery.
- 6.2 Following receipt of notice of Incorrect Goods in accordance with clause 6.1 the Supplier shall at its option:
 - (A) agree with the Customer a suitable purchase price for the Incorrect Goods which shall be payable in accordance with clause 9 and subject to these Conditions; or
 - (B) arrange for collection of the Incorrect Goods from the Customer; or
 - (c) request that the Customer returns the Incorrect Goods to the Supplier.

For the avoidance of doubt where, in the Suppliers sole opinion, the error in delivery of the Incorrect Goods is attributable to an action or omission of the Customer, the Customer shall be liable for the costs of collection of the Goods by the Supplier or returning the Goods to the Supplier in full where applicable. Any such sums shall be invoiced to the Customer and be payable in accordance with clause 9.
- 6.3 All incorrect Goods returned to the Supplier in accordance with clause 6.2 must be in the condition as when delivered.
- 6.4 Any Incorrect Goods that are returned that are not capable of being resold by the Supplier due to their failure to comply with clause 6.3 shall be invoiced to the Customer at the Suppliers price list applicable at the date thereof and shall be payable in accordance with clause 9.
- 6.5 Upon receipt of notice in accordance with clause 6.1 the Supplier shall arrange for the correct Goods to be despatched in accordance with the Order unless otherwise notified by the Customer in the notice served in accordance with clause 6.1.



7. Faulty Goods

- 7.1 By agreeing to the supply of Goods in accordance with these Conditions the Customer acknowledges and agrees that the price charged includes a 1% discount to account for Faulty Goods that may be supplied under these Conditions to the exclusion of any other remedy whether contractual or under statute to the fullest extent permitted by law (with the exception of clause 7.4 of these Conditions).
- 7.2 Where over 3% of the Goods supplied in a delivery are considered by the Customer to be Faulty Goods the Customer shall give notice to the Supplier within forty eight (48) hours of becoming aware of the fault.
- 7.3 Following receipt of notice in accordance with clause 7.2 the Supplier shall arrange for collection of samples of the Goods the Customer considers to be Faulty Goods from the Customer.
- 7.4 If following testing by the Supplier of the Goods collected in accordance with clause 7.3 the Supplier concludes in its sole opinion that a substantial number of the Goods are Faulty Goods the Supplier shall, at its option, repair or replace the Faulty Goods, or refund the price of the Faulty Goods in full.
- 7.5 The Customer shall not return the Faulty Goods to the Supplier and shall be fully responsible (at its cost) for the lawful disposal of the Faulty Goods
- 7.6 The Supplier shall not be liable for Faulty Goods in any of the following events:
- (a) the Customer makes any further use of such Goods after giving notice in accordance with clause 7.2;
 - (b) the fault arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
 - (c) the Customer alters or repairs such Goods without the written consent of the Supplier;
 - (d) the fault arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
 - (e) the Goods differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.

8. Provisions applying to Damaged Goods, Incorrect Goods and Faulty Goods

- 8.1 Except as provided in clauses 5, 6 and 7, the Supplier shall have no liability to the Customer in respect of Damaged Goods, Incorrect Goods or Faulty Goods.



- 8.2 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.
- 8.3 These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.
- 8.4 No claim under clauses 5,6 or 7 shall result in the Customer withholding or failing to fulfil its obligations to make payment for the Goods in accordance with these terms.
- 8.5 Any rights available to the Customer under clauses 5,6 or 7 shall in no circumstances exceed concurrent rights enforceable by the Supplier under agreements with third party suppliers or importers.

9. Title and risk

- 9.1 The risk in the Goods shall pass to the Customer on completion of delivery.
- 9.2 Title to the Goods shall not pass to the Customer until the Supplier has received payment in full (in cash or cleared funds) for:
- (a) the Goods;
 - (b) any other goods or services that the Supplier has supplied to the Customer in respect of which payment has become due.
- 9.3 Until title to the Goods has passed to the Customer, the Customer shall:
- (a) hold the Goods on a fiduciary basis as the Supplier's bailee;
 - (b) store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
 - (c) not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
 - (d) maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
 - (e) notify the Supplier immediately if it becomes subject to any of the events listed in clause 11.2; and
 - (f) give the Supplier such information relating to the Goods as the Supplier may require from time to time,

but the Customer may resell or use the Goods in the ordinary course of its business.

- 9.4 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 11.2, or the Supplier reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided that the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy the Supplier may have, the Supplier may at any



time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

10. Price and payment

- 10.1 The price of the Goods shall be the price set out in the Order.
- 10.2 The Supplier may, by giving notice to the Customer at any time up to 10 Business Days before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:
 - (a) any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
 - (b) any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
 - (c) any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 10.3 The price of the Goods shall be inclusive of the costs and charges of packaging but exclusive of the costs and charges of insurance and transport where the Goods are supplied Free On Board.
- 10.4 Where the Goods are not supplied Free On Board the price of the Goods shall be inclusive of the costs and charges of packaging, insurance and transport of the Goods. Where the Supplier provides transport services for Goods, it reserves the right where the order quantity is below a level set by the Supplier, to pass on all charges incurred in the transport of the Goods and this shall be invoiced to the Customer. The Supplier shall notify the Customer in the Order confirmation that transport costs will be applicable.
- 10.5 The price of the Goods is exclusive of amounts in respect of value added tax (**VAT**). The Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Goods.
- 10.6 The Supplier may invoice the Customer for the Goods on or at any time after the completion of delivery.
- 10.7 The Customer shall pay the invoice in full and in cleared funds within 30 Days of the date of the invoice. Payment shall be made to the bank account nominated in writing by the Supplier. Time of payment is of the essence.
- 10.8 If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment (**due date**), then the Customer shall pay interest on the overdue



amount at the rate of 1.25% per annum above the Bank of England's base rate from time to time. Such interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.

- 10.9 The Customer shall pay all amounts due under the Contract in full without any deduction or withholding except as required by law and the Customer shall not be entitled to assert any credit, set-off or counterclaim against the Supplier in order to justify withholding payment of any such amount in whole or in part. The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.

11. Customer's insolvency or incapacity and Termination

- 11.1 If the Customer becomes subject to any of the events listed in clause 11.2, or the Supplier reasonably believes that the Customer is about to become subject to any of them and notifies the Customer accordingly, then, without limiting any other right or remedy available to the Supplier, the Supplier may cancel or suspend all further deliveries under the Contract or under any other contract between the Customer and the Supplier without incurring any liability to the Customer, and all outstanding sums in respect of Goods delivered to the Customer shall become immediately due.

- 11.2 For the purposes of clause 11.1, the relevant events are:

- (a) the Customer suspends, or threatens to suspend, payment of its debts, or is unable to pay its debts as they fall due or admits inability to pay its debts, or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986, or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986, or (being a partnership) has any partner to whom any of the foregoing apply;
- (b) the Customer commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where the Customer is a company) where these events take place for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;
- (c) (being a company) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Customer, other than for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;
- (d) (being an individual) the Customer is the subject of a bankruptcy petition or order;
- (e) a creditor or encumbrancer of the Customer attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced



on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;

- (f) (being a company) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Customer;
- (g) (being a company) a floating charge holder over the Customer's assets has become entitled to appoint or has appointed an administrative receiver;
- (h) a person becomes entitled to appoint a receiver over the Customer's assets or a receiver is appointed over the Customer's assets;
- (i) any event occurs, or proceeding is taken, with respect to the Customer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 11.2(a) to clause 11.2(h) (inclusive);
- (j) the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or substantially the whole of its business;
- (k) the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; and
- (l) (being an individual) the Customer dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his or her own affairs or becomes a patient under any mental health legislation.

11.3 Should the Customer be in breach of any term of these Conditions then the Supplier shall give 7 days notice in which the Customer shall remedy such breach (if capable of being remedied) failing which the Supplier shall be entitled to cancel or suspend all further deliveries under the Contract or under any other contract between the Customer and the Supplier without incurring any liability to the Customer, and all outstanding sums in respect of Goods delivered to the Customer shall become immediately due.

11.4 Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination. Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.

12. Limitation of Liability and Liability

12.1 Nothing in these Conditions shall limit or exclude the Supplier's liability for:

- (a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable);
- (b) fraud or fraudulent misrepresentation;
- (c) breach of the terms implied by section 12 of the Sale of Goods Act 1979; or
- (d) defective products under the Consumer Protection Act 1987.

12.2 Subject to clause 12.1:



- (a) the Supplier shall under no circumstances whatsoever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract;
 - (b) the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the amounts paid by the Customer under the Contract to which the loss relates; and
 - (c) any claim for breach of contract that the Customer wishes to bring under any agreement between the Supplier and the Customer governed by these terms and conditions must be expressly notified to the Supplier as soon as possible and in any case must be communicated to the Supplier within 1 year from the date of delivery of the Goods to which the Contract relates.
- 12.3 The Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier arising out of or in connection with the Customers breach these terms and conditions, any third party claims in relation to the Contract and/or the use by the Customer of any information supplied by the Supplier to the Customer.

13. Force majeure

Neither party shall be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event. A **Force Majeure Event** means any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of suppliers or subcontractors.

14. General

14.1 Assignment and subcontracting.

- (a) The Supplier may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.
- (b) The Customer may not assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract without the prior written consent of the Supplier.



14.2 Notices.

- (a) Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post, recorded delivery, commercial courier, fax or e-mail.
- (b) A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 14.2(a); if sent by pre-paid first class post or recorded delivery, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax [or e-mail], one Business Day after transmission.
- (c) The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.

14.3 Severance.

- (a) If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.
- (b) If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

14.4 Waiver. A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

14.5 Third party rights. A person who is not a party to the Contract shall not have any rights under or in connection with it.

14.6 Variation. Except as set out in these Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by the Supplier.

14.7 Governing law and jurisdiction. The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the



parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

Customer Signature of acknowledgement:

Date:

2025

